

Billing Cycle Information

Billing Date

Residential accounts are billed bi-monthly (approximately every 60 days)

Due Date

All bi-monthly bills are due and payable within 25 days from date of billing

Late Payment Charge

If the total amount due is not paid by the due date shown, a late payment charge of \$1.50 plus 1.5% of the unpaid balance will be added to the account balance

Second notice

A second notice is mailed five days after the due date of the bill.

Nonpayment Service Charge

Accounts not paid by the due date on the second notice are subject to a nonpayment service charge and disconnection of service.

Customer Service Representatives will work with anyone experiencing a valid hardship in paying a bill so that water and sewer service is not disrupted